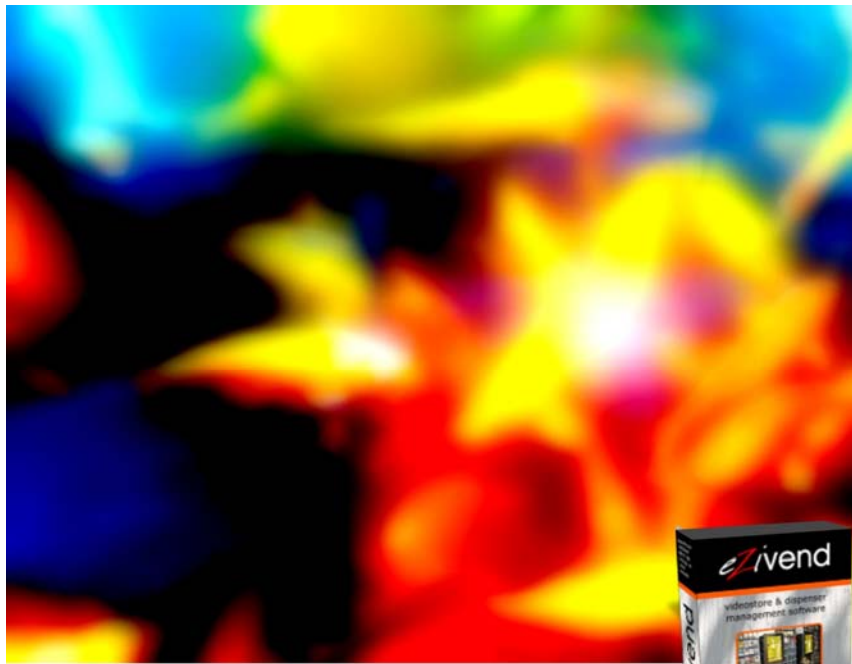


Video Store And Automatic Dispenser Management Software



eZivend for Windows



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The final piece of the puzzle is in place.

What good is the best Multifunctional Dispenser without the best software to control it. A 32 bit Windows based video store management package that's easy to use, yet powerful in its functionality that will make management of your dispenser seem like child's play. The advanced multi-functional user interface will make it easier for your customers to utilise the dispenser. The EziVend System is the result of years experience in the rental and sale of video movies and other merchandise. EziVend is specifically tailored for the Australian market and can logically manage an unlimited number of shops and/or automatic dispensers making currently available DOS based systems obsolete. EziVend is the only Australian developed and supported software available for Multifunctional Video and Merchandise Dispensers and is the only video store management software that has built-in support for automatic multifunctional dispensers as standard.

Dispenser Module



Key Features

- Fully configurable by the user
- Software provides for advertising screens to be interlaced between screens showing new releases when the machine is idle
- Choose to utilise magnetic membership cards for movie rental or transactions by Credit Card only or both
- Allows sale of products by credit card while restricting renting products to holders of member cards only if required.
- Membership system allows to capture information about the customer such as formats used, which game formats utilised for puposes of future planning and marketing
- Membership system allows the operator to screen their customers and check if they are bad risk
- Allows renting and selling of products from the same machine
- Supports Banknote Readers for Cash Transactions
- Optional internet browsing/reservation function
- Optional reservation notification via mobile phone SMS
- Optional automatic SMS messaging to notify customers of overdue movies (via the administration module)
- Optional customer Identification via Fingerprint recognition for rental purpose
- Security to protect minors against access to restricted products via dual PIN codes
- Remote communication interface to transfer information between dispenser and management software
- Dispenser runs on its own database so is not affected by failure in communication between the dispenser and administration server.
- Built-in security to dis-allow rentals to customers who have reached the limit of rentals allowed or do not have sufficient credit on their membership card for rental.



- If products are returned late, software calculates the appropriate late fees for the customer and deducts from member's card. If the customer has insufficient funds on their card to pay the late fees, the software stores and tracks these transactions as unpaid. The customer will not be allowed any further rentals until all outstanding amounts are paid in full.
- Operator can remotely provide bonuses or add card recharge amounts to customer accounts via admin control software
- System has the optional ability to print a receipt on renting and returning of movies (requires additional kiosk printer)
- System can be flagged so that movies are expelled after a predetermined number of rentals so they can be checked and cleaned.

Rentals



- User interface can be configured to list every copy where there are multiple copies of the same movie or just one line per title regardless of how many copies in the machine.
- Advanced rental pricing matrix allows pricing of rentals down to an hourly basis according to customer/product group combination. Surcharges may even be applied to certain hours of the day.
- The pricing system allows for fixed membership fees where a customer pays a monthly membership and can rent a predefined number of movies without having to pay per movie. Late fees can be charged if so desired.

- By utilising a membership system, the software allows you to check out your customers before transacting with them. If enabled, the membership system, only allows renting from the dispenser by person who have a membership card.
- Membership cards are "charged up" with credits at the dispenser via cash or credit card effectively meaning your customers are pre-paying for rentals before even taking a title out. Membership system also eliminates problem with credit card fraud because full details of customer are kept on file.
- Customers can edit their product reservation selections fully until such time as the product is dispensed.
- Once the customer reserves products at the dispenser, the reservation remains valid for a period of 10 minutes. If the products are not collected from the dispenser within this time, the products are automatically unreserved thus making them available to other customers.
- After taking possession of a rental title, if the customer has chosen in error or changes their mind, they may re-insert it back into the dispenser within 10 minutes without being charged for the title.

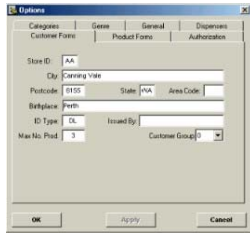
VHS/DVD/Blu Ray & Merchandise Stocks

- Records for products for sale and for rental purposes are kept in separate tables for more efficient database management
- Products used for rental can be flagged for sale once no longer required
- Title cover/back images together with full product detail text displayed on title display screen
- Censorship ratings exclude MINORS from access to restricted titles according to age
- All stock is bar-coded for easy identification by the dispenser software.

Statistics & Reports

- By linking with your EziVend Administration software either via direct connect modem or via the Internet, you can exchange data between dispensers and administration thus allowing you to interrogate the dispenser data for sales statistics, stock held, stock out on rent. Overdues etc.
- Advanced reporting allows multiple comparisons for each day, month, year and for each location
- Powerful tools allow customising and accessing data from within the transaction system

Administration Module



Key Features

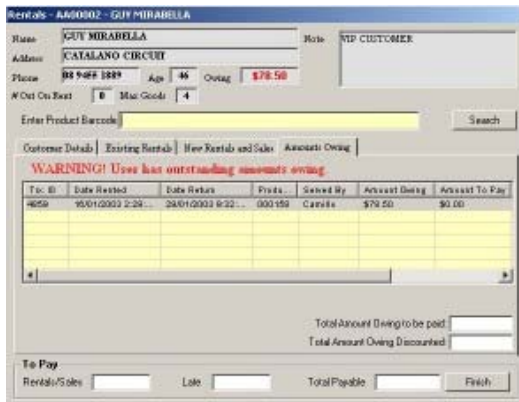
- Fully configurable by the user
- Can utilise magnetic card readers to read and write membership cards for renting/returning of videos
- Supports barcode readers
- Full Video store management with Shop option
- Optional internet browsing/reservation function (via dispenser)
- Optional reservation notification via SMS messaging(via dispenser)
- Optional SMS feature to advise customers of overdue movies and for general marketing
- Multi-level security with user logon to protect confidential information

Customers

- Complete customer data kept on file
- Search for customers by most of the fields stored
- Customer data quickly and easily entered and edited
- Ability to access customer card information from customer screen or from dedicated card screen
- View statistics like date last rented, total number and value rented as well detailed transactions for rental and pre-paid recharges for each customer

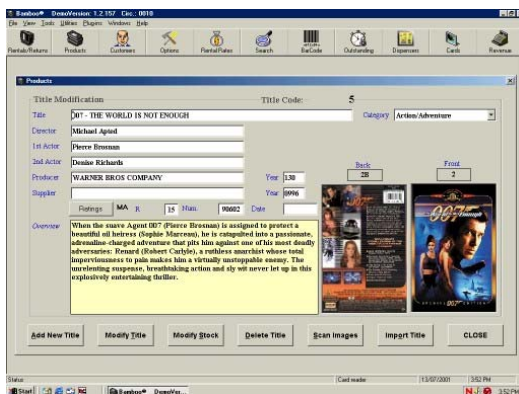


Rentals



- Up to 10 concurrently active rental transaction screens per computer allowed
- All options are available at the click of the mouse and all relevant data is easily accessible
- Rentals screen provides all important information about the customer like existing rentals, outstanding amounts and other details
- All transactions performed from the one screen - pay overdues, enter new rentals, sale items and provides one total amount to pay
- Pay for rentals by pre-paid membership card or by cash or other means or a combination of both.

Titles and VHS/CD Stocks



- Titles and tape stocks are kept in separate tables for more efficient database management
- In addition an external database may be accessed for unlimited title search and import
- Stock items can be flagged for rental or for sale
- Title cover/back images displayed on title display screen
- Interface with image scanner to scan and save cover images if required
- Support for sale of shop products
- Censorship ratings exclude MINORS from access to restricted titles according to age

- Advanced rental pricing matrix allows pricing of rentals down to an hourly basis according to customer/product group combination. Surcharges may even be applied to certain hours of the day. Supports fixed priced membership.
- Printing of barcodes from within the software allows for easy stock management

